

# KERALA UNIVERSITY OF FISHERIES AND OCEAN STUDIES

MADAVANA, PANANGAD-682506



Document 2026/101/9407 - GENERAL (modified version of 2026/9398/101) - File No. 2023/101/9572  
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SYUOB-YTD-ogFH-TAnrN



KUFOS HQRS, Panangad, Ernakulam

GA9/9572/2023

.01.2026

## TENDER NOTICE

Competitive tenders are invited for the “**Comprehensive Annual Maintenance Contract (AMC) for UPS Systems installed at the Kerala University of Fisheries and Ocean Studies (KUFOS), Panangad**” as per the specifications and conditions detailed below.

<b>Last date &amp; time for receipt of Quotation</b>	<b>11.05.2026</b>	<b>3.00 pm</b>
<b>Date &amp; time of opening of Quotation</b>	<b>11.05.2026</b>	<b>3.30 pm</b>

The envelope containing the Tender should bear the superscription **Tender for the Comprehensive AMC of UPS Systems installed in the University - GA9/9572/2023**” and should be sent to ‘The Registrar, Kerala University of Fisheries and Ocean Studies, Panangad, Kochi - 682506, Ernakulam District’.

The tender form can be downloaded from the official website of KUFOS. The tender cost is 0.2% of the quoted amount (subject to a minimum of ₹400/- + 18% GST) , and the Earnest Money Deposit (EMD) is 1% of the quoted amount (subject to a minimum of ₹1500/-) . These amounts must be transferred via e-payment to SB Account No. 67149674791 with State Bank of India, Vyttila Branch (IFSC Code: SBIN0070517), favouring 'the Finance Officer, KUFOS' , and proof of payment must be attached with the offer. More details can be obtained from the Computer Cell, KUFOS, on all working days with prior permission.

The University is eligible for GST relaxation as per Notification No. 45/2017 Central Tax (Rate) dated 14.11.2017 and has a GST Registration Number: 32AAAGK0031Q1DU. The quoted rates should be firm and inclusive of all taxes, with a validity period of 60 days from the date of the work order.

All terms and conditions applicable to University/Government quotations and tenders shall apply to this tender as well. The Registrar reserves the right to accept or reject any tender, in whole or in part, without assigning any reason

**REGISTRAR**

### **The Comprehensive AMC Details:**

Sl. No.	Capacity	Quantity	Make	Model	Phase
1	10 KVA	2 Nos.	NUMERIC	HP MAX	Single



					Phase
2	10 KVA	4 Nos.	NUMERIC	HPi 33	Three Phase
3	40 KVA	1 No.	NUMERIC	TRIMOD HE	Three Phase
4	2 KVA	13 Nos.	NUMERIC	ONFINITI	Single Phase

1. Periodic preventive maintenance check-up and cleaning shall be carried out **three (3) times in a year**, i.e., once in every four months.
2. The contractor shall attend **all breakdowns covered under the AMC** during the contract period.
3. The AMC shall include **repair and replacement of all parts of the UPS systems, excluding DC source / batteries**.
4. The Contractor shall depute **two qualified and experienced service engineers** to attend UPS maintenance calls **full-time at the University campus** on all working days during office hours and, if required, on holidays as well. The engineers shall report to the **System Manager / Officer-in-Charge** every working day, irrespective of whether service is required or not.
5. The Contractor shall not replace the designated service engineers during the contract period. In case any engineer is on leave, the Contractor shall provide a **suitable replacement on the same day**, ensuring that two engineers are always available at the site. Failure to provide a replacement or service shall attract a **penalty of 0.25% of the AMC amount per engineer per day of absence**.
6. A proper **record of complaints** shall be maintained by the AMC Vendor. All complaints shall be entered in the **service log book**, and the status shall be updated as and when rectified.
7. **UPS downtime shall not exceed 24 hours** from the time of reporting the fault. If the rectification takes longer, a **fully functional standby UPS / alternative arrangement of equivalent capacity** shall be provided without additional cost.
8. All unresolved or unattended complaints beyond the stipulated time shall attract a **penalty of 0.5% of the AMC amount**.
9. The Contractor shall ensure availability of **adequate spare parts and accessories** at their service centre to facilitate early rectification and minimize downtime.
10. All spare parts supplied as replacements for irreparable components shall be **brand new, original, and compatible** with the respective UPS models. Used or repaired spare parts shall not be accepted.
11. If any UPS or component needs to be taken out of the campus for repair, a **standby UPS of equivalent capacity and performance**, acceptable to the University, shall be provided on a returnable basis.
12. The Contractor shall be responsible for the **transportation, handling, and return** of UPS systems/components taken for repair. Such items shall be repaired and returned within a **maximum period of ten days**.
13. **Preventive maintenance** shall be carried out as stipulated in addition to attending breakdown complaints. A **detailed service report** shall be submitted after each visit and recorded in the service log book.



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14. The Contractor shall submit a **quarterly performance report** detailing preventive maintenance carried out, complaints attended, and actions taken.
15. It shall be the responsibility of the AMC Vendor to keep all UPS systems in **satisfactory working condition throughout the AMC period** and to hand over the systems in good working condition on expiry of the contract.
16. If UPS systems covered under this AMC are not attended to within the stipulated time, the University reserves the right to get the same rectified through other agencies, and the **cost incurred shall be recovered from the AMC Vendor**, in addition to applicable penalties.

**REGISTRAR**

To : Firms/ Programmer to publish on the website  
Copy to: University Engineer/SF